

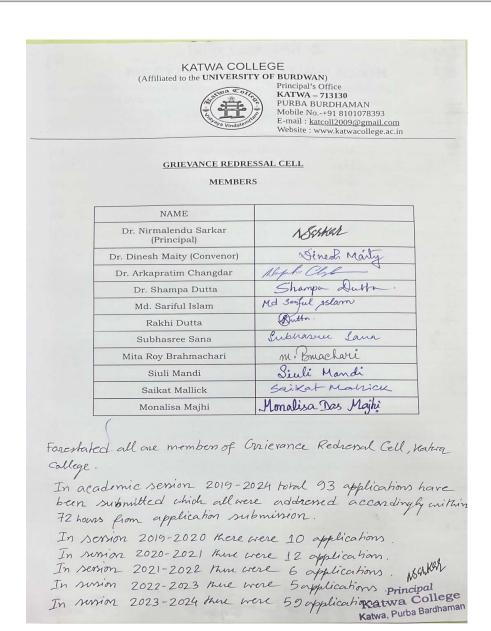
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22/09/2024

Signature of the IQAC Coordinator

Coordinator IQAC Katwa College 1000Ket 23/05/1024

Signature of the Principal

Principal
Katwa College



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GRIEVANCE REDRESSAL CELL **ACADEMIC SESSION (2019-2024)** KATWA COLLEGE

Session 2019-2020

No.	Date of Application	Cause of Application	Nature	Complainant	Action Taken	Date of Addressing
1	24.08.2019	Admission and Counseling Related issue	Offline	Chitra Chanda	Referred to Admission Committee	27.08.2019
2	19.09.2019	Cycle lost from Cycle Stand	Offline	Iffat Ara Begum	New Cycle has been provided by the Principal of Katwa College	21.09.2019
3	20.09.2019	Practical Exam related issue of two students of sem-II	Offline	Students of Sem-II	Matter forwarded to exam sub committee for consideration and resolved by the exam committee by allowing	21.09.2019
4	20.09.2019	Payment Slip Issue	Offline	Chatra Sansad	Amount refunded and action taken	21.09.2019
5	25.09.2019	Cleanliness of	Offline	Chatra Sansad	Matter	27.09.2019

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		College Ground			forwarded to the college authority and appropriate action was taken	
6	16.11.2019	Bengali Dept Syllabus Completion issue	Offline	Students of Sem-II	Referred to the Bengali Dept for taking special lectures	09.11.2019
7	16.12.2019	Reschedule of Sem-I Examination	Offline	Chatra Sansad	Issue was Referred to the Exam Committee for reconsider and rescheduling	19.12.2019
8	03.01.2020	Reschedule of Internal Examination of sem 1,3 and 5	Offline	Samik Ghosh	Issue was Referred to the Exam Committee for reconsider and rescheduling	06.01.2020
9	21.01.2020	Money Refund for Admission Cancellation	Offline	Mampi Biswas	Rs.15000 was refunded to the concerned student by office	24.01.2020
10	02.08.2020	Relaxation of fees of all	Online	Samik Ghosh	Referred to the	05.08.2020

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		semesters during CoVID19 period			Governing Body for consideration	
Sessi	on 2020-2021					
11	13.10.2020	Inability to submit the answer script in pdf within due time	Online	Priya Misra	She was allowed to resubmit again	16.10.2020
12	15.10.2020	Admission related issue	Online	Nilanjana Das	Her issue was resolved and admission was completed	16.10.2020
13	15.10.2020	Admission related issue	Online	Hufsana Khatun	Her issue was resolved and admission was completed	16.10.2020
14	15.10.2020	Admission related issue	Online	Alim Sk	His issue was resolved and admission was completed	16.10.2020
15	15.10.2020	Admission related issue	Online	Rima Bittyer	Her issue was resolved and admission was completed	16.10.2020
16	15.10.2020	Admission	Online	Sathi Biswas	Her issue	16.10.2020

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		related issue			was resolved and admission was completed	
17	03.11.2020	Deputation for Cycle Stand	Online	Chatra Sansad	Requirement was fulfilled	06.11.2020
18	13.11.2020	Relaxation of Tution Fees of Rs. 340/- for Sem-II students	Online	Sk Masud, SkSafikul Hossain, Soaib Aktar, Imarul Haque Mallik, SkSahzad	Referred to Governing Body for resolve and granted	16.11.2020
19	21.12.2020	Re-examination for internal assessment for Sem-II	Online	Nasiruddin Sk	He was allowed to appear in examination	23.12.2020
20	04.02.2021	Online answer script of exam sent to wrong email id	Online	Subhas Das	Student was allowed to resubmit	06.02.2021
21	15.03.2021	Reduction of form fill up fees of Sem-I	Online	Chatra Sansad	Referred to Governing Body and solved	18.03.2021
22	22.06.2021	Admission in B.Ed on seat reserved for SC	Online	Sayani Das	Her admission was granted under SC category in B.Ed	25.06.2021
23	18.08.2021	Demand for more chairs and benches in union	Online	Chatra Sansad	Granted and Fulfilled	19.08.2021

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		room						
Session 2021-2022								
24	22.11.2021	Requirement of 1st, 2nd, 3rd year Routine	Online	Samik Ghosh	Fulfilled by concerned department	25.11.2021		
25	24.11.2021	Demand for lowecost registration process	Online	Chatra Sansad	Suggested to Government Bangla Sahayata Kendra	26.11.2021		
26	27.12.2021	Appeal for re- examination for Bengali Department Sem-III student due to road accident	Offline	Ashapurna Das	She was allowed and the issue was forwarded to Bengali Department	29.12.2021		
27	14.01.2022	Re-examination of Zoology internal assessment	Offline		Students were allowed to appear in exam	17.01.2022		
28	04.04.2022	Lost Library Book	Offline	Purnima Pramanik	Referred to Morning Office Library for fine	07.04.2022		
29	18.05.2022	Appeal for online examinations for sem 2,4,6 students of 2021- 2022	Offline		Agenda was not granted by the college authority because it it was not	20.05.2022		

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Sagai	on 2022-2023				under college jurisdiction, it was under the purview of the university of burdwan			
Sessi	on 2022-2023							
30	24.05.2022	Appeal for online examinations for sem 2,4,6 students of 2021-2022	Offline		Agenda was not granted by the authority	27.05.2022		
31	30.05.2022	Demand for students i-card for students of 2021-2022	Offline		Identity card was duly provided by concerned authority	01.06.2022		
32	27.02.2023	Repairing of Computers	Offline	Subhajit Chakraborty	Was fulfilled by the authority	01.03.2023		
33	27.02.2023	Repairing Student Union Room Wall	Offline	Subhajit Chakraborty	Was fulfilled by the authority	01.03.2023		
34	11.05.2023	Re-examination of Internal assessment of Sem-4	Offline	Bibhas Das	Permission was granted by the authority	13.05.2023		
Session	Session 2023-2024							
35	04.07.2023	Principal's signature on Defence	Offline	Anindita Biswas	Appeal was granted and accepted	07.07.2023		

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		Scholarship Certificate for Sem-II students				
36	04.08.2023	Reschedule for Admission of students who did not get admitted	Offline	Chatra Sansad	Forwarded to Governing Body for decision	07.07.2023
37	04.08.2023	Demand of on time classes in all departments of college	Offline	Chatra Sansad	Meeting was held accordingly and matter was solved	07.07.2023
38	26.09.2023	Problems related to academic and administrative process in all departments of college	Offline	Chatra Sansad	Discussion was done in meeting and resolved	29.09.2023
39	11.10.2023	Re-examination of B.A sem-II student	Offline	Rahul Mondal	He was allowed to appear in exam	14.10.2023
40	07.01.2024	Re-examination of internal assessment, Sem- III	Offline	Kumkum Debnath	Referred to the Exam Committee and was acted accordingly	10.01.2024
41	16.01.2024	Re-examination of internal assessment, Sem- III	Offline	Md. Asif Mollah	Referred to the Exam Committee and was acted accordingly	18.01.2024

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42	16.01.2024	Re-examination of internal assessment, Sem- IIIRe- examination of internal assessment, Sem- III	Offline	Megha saha	Referred to the Exam Committee and was acted accordingly	18.01.2024
43	16.01.2024	Re-examination of internal assessment, Sem- III	Offline	Arbaj Hossain	Referred to the Exam Committee and was acted accordingly	18.01.2024
44	18.01.2024	Re-examination of internal assessment, Sem- III	Offline	Bappa Das	Referred to the Exam Committee and was acted accordingly	20.01.2024
45	18.01.2024	Re-examination of internal assessment, Sem- III	Offline	Sudipta Majhi	Referred to the Exam Committee and was acted accordingly	20.01.2024
46	18.01.2024	Re-examination of internal assessment, Sem- III	Offline	Sanarul Islam	Referred to the Exam Committee and was acted accordingly	20.01.2024
47	18.01.2024	Re-examination of internal assessment, Sem- III	Offline	Rima Mondal	Referred to the Exam Committee and was	20.01.2024

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					acted accordingly	
48	18.01.2024	Re-examination of internal assessment, Sem- III	Offline	Sheikh Mustakin Hossain	Referred to the Exam Committee and was acted accordingly	20.01.2024
49	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Jeet Kumar Ghosh	Referred to the Exam Committee and was acted accordingly	25.01.2024
50	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Uttam Kumar Banerjee	Referred to the Exam Committee and was allowed	25.01.2024
51	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Subhasree Mukherjee	Referred to the Exam Committee and was allowed	25.01.2024
52	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Sudipta Santra	Referred to the Exam Committee and was allowed	25.01.2024
53	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Anup Kumar Banerjee	Referred to the Exam Committee and was allowed	25.01.2024

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54	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Mandira Ghosh	Referred to the Exam Committee and was allowed	25.01.2024
55	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	AsrafulSk	Referred to the Exam Committee and was allowed	25.01.2024
56	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Puja Roy	Referred to the Exam Committee and was allowed	25.01.2024
57	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Amartya Roy	Referred to the Exam Committee and was allowed	25.01.2024
58	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Bilkis Khatun	Referred to the Exam Committee and was allowed	25.01.2024
59	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	SouvickRajjak	Referred to the Exam Committee and was allowed	25.01.2024
60	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Ankita Biswas	Referred to the Exam Committee and was allowed	25.01.2024

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61	22.01.2024	Re-examination of internal assessment, Sem- III	Offline	Chayan Banerjee	Referred to the Exam Committee and was allowed	25.01.2024
62	24.01.2024	Re-examination of internal assessment, Sem- III	Offline	Salauddin Ahmed	Referred to the Exam Committee and was allowed	27.01.2024
63	02.02.2024	Re-examination of internal assessment, Sem- III	Offline	Akash Chakraborty	Referred to the Exam Committee and was allowed	05.02.2024
64	08.02.2024	Re-examination of internal assessment, Sem- III	Offline	Anamika Majhi	Referred to the Exam Committee and was allowed	10.02.2024
65	12.02.2024	Re-examination of B.A Sem-5	Offline	Apurba Pal	Referred to the Exam Committee and was allowed	15.02.2024
66	17.02.2024	Re-examination of internal assessment, Sem- III	Offline	Sujay Ghosh	Referred to the Exam Committee and was allowed	20.02.2024
67	21.02.2024	Re-examination of internal assessment, Sem- III	Offline	Souvick Majhi	Referred to the Exam Committee and was allowed	23.02.2024

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68	27.03.2024	Appeared in Internal but ABSENT in Result Mark Sheet	Offline	BasiruddinSk	Matter was intimidated to the University	29.03.2024
69	27.03.2024	Appeared in Internal but ABSENT in Result Mark Sheet	Offline	Astam Ghosh	Matter was intimidated to the University	29.03.2024
70	30.03.2024	Re-examination of internal assessment, Sem- I	Offline	Subhajit Singh	Referred to the Exam Committee and was allowed	01.04.2024
71	01.04.2024	Re-examination of internal assessment, Sem- I	Offline	Dona Majhi	Referred to the Exam Committee and was allowed	04.04.2024
72	01.04.2024	Re-examination of internal assessment, Sem- I	Offline	Susuma Majhi	Referred to the Exam Committee and was allowed	04.04.2024
73	01.04.2024	Re-examination of internal assessment, Sem- I	Offline	Rajen Sk	Referred to the Exam Committee and was allowed	04.04.2024
74	01.04.2024	Re-examination of internal assessment, Sem- I	Offline	Bilkis Khatun	Referred to the Exam Committee and was allowed	04.04.2024

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75	01.04.2024	Re-examination of internal assessment, Sem- I	Offline	Musrekina Khatun	Referred to the Exam Committee and was allowed	04.04.2024
76	01.04.2024	Re-examination of internal assessment, Sem- I	Offline	Hasina Khatun	Referred to the Exam Committee and was allowed	04.04.2024
77	01.04.2024	Re-examination of internal assessment, Sem- I	Offline	Rajib saha	Referred to the Exam Committee and was allowed	04.04.2024
78	02.04.2024	Re-examination of internal assessment, Sem- I	Offline	Rupali Khatun	Referred to the Exam Committee and was allowed	04.04.2024
79	02.04.2024	Re-examination of internal assessment, Sem- I	Offline	Ayesha Khatun	Referred to the Exam Committee and was allowed	04.04.2024
80	03.04.2024	Re-examination of internal assessment, Sem- I	Offline	Anirban Dutta	Referred to the Exam Committee and was allowed	06.04.2024
81	05.04.2024	Re-examination of internal assessment, Sem- I	Offline	Rahul Tanti	Referred to the Exam Committee and was allowed	08.04.2024

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82	05.04.2024	Re-examination of internal assessment, Sem- I	Offline	Md. Rajibul Hassan	Referred to the Exam Committee and was allowed	08.04.2024
83	17.04.2024	Re-examination of internal assessment, Sem- I	Offline	Hemanta Pal	Referred to the Exam Committee and was allowed	19.04.2024
84	19.04.2024	Re-examination of internal assessment, Sem- I	Offline	Joyeta Debnath	Referred to the Exam Committee and was allowed	22.04.2024
85	29.04.2024	Irregular Classes and Problem regarding question paper for internal assessment	Offline		Re- examination was taken and referred to exam committee	02.05.2024
86	28.05.2024	Appeal for extra time in exam for physically handicapped	Offline	Masud Sk	Forwarded to the office and the student was allowed	31.05.2024
87	08.06.2024	Re-examination of Internal Assessment Sem-I	Offline	Piu Pal	Referred to the exam committee and she was allowed	01.06.2024
88	11.06.2024	Appeal of appearing in final exam whereas Absent in Internal	Offline		Referred to the exam committee and was allowed	14.06.2024

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89	15.06.2024	Re-examination of Internal, Sem- I student	Offline	Sunita Sutradhar	Referred to the exam committee and was allowed	18.06.2024
90	27.06.2024	Appeal for Extra time and scribe Arpan Dutta to assist physically handicapped student, Sem-I	Offline	Nayana Das	Forwarded to the office and was allowed	29.06.2024
91	28.06.2024	Re-examination of Internal, Sem- I student	Offline	Amiya Das	Referred to the exam committee and was allowed	01.07.2024
92	01.07.2024	Appeal for extra time for physically handicapped student	Offline	Aloke Kumar Das	Forwarded to the office and was allowed	04.07.2024
93	11.07.2024	Appeal for permission to rejoin the department classes of Sem-2 after long absence	Offline	Mollah Najirul Islam	He was allowed by the authority	13.07.2024

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Topic: SPECIAL LECTURE ON MANAGEMENT OF GRIEVANCE'S, DISSATISFACTION

COMPLAIN AND GRIEVANCE

Organized by: IQAC & Grievance Redressal Cell Katwa College

Date: 05.08.2019 Time: 12 Noon

Venue: College Auditorium

Speaker: Dr. Nirmalendu Sarkar (Principal, Katwa College)

Mita Roy Brahmachari (SACT, Department of Geography, Katwa College)

No. of Participants: 24

NOT		
All students of Katwa college and faculties concerne	ed are hereby informed to be present in the	
All students of Katwa college and faculties concerne Auditorium Hall , Katwa College on 5.8.2019 at 12 p GRIEVANCES,DISSATISFACTION COMPLAIN AND GRI	M for a SPECIAL LECTURE ON MANAGEMENT OF EVANCE organized by the Grievance Redressal	
GRIEVANCES, DISSATISFACTION COMME Cell & IQAC , Katwa College to make it a success.		
V-40-402-200 50		
		•
	Noakar	
SPEAKER	PRINCIPAL Principal Katwa College	
Prof. Mita Roy Brahmachari	KATWA COLLEGE Katwa, Purba Bardhama	in .
Department of Geography	Dr. Nirmalendu Sarkar	
Katwa College	3.8.2019	

23/09/2024

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KATWA COLLEGE

Katwa: Purba Bardhaman



Date: 12.8.2019

REPORT OF SPECIAL LECTURE ON MANAGEMENT OF GRIEVANCE, DISSATISFACTIONCOMPLAINS AND GRIEVANCES

Introduction: A special lecture was organized on the Management of Grievance ,Dissatisfaction Complains and Grievances by the Grievance Redressal Cell & IQAC, Katwa College on 5.8.2019 in the Auditorium Hall, Katwa College meant—1) to promote awareness amongst students, faculties and concerned other stakeholders on how to handle grievances related to academic, administrative or behavioural issues, 2) provide students a platform to voice for their concerns to seek redressal for any injustices or problems they face and resolve them with ease,3) to develop a culture of understanding 4) and to promote student friendly service.

The lecture was delivered by Prof. Mita Roy Brahmachari ,Faculty member,Dept. of Geography,Katwa College well known for her experiences and expertise in dealing such cases to solve them with satisfaction of all parties concerned.

Event Overview: The program started at 12 PM in the Auditorium Hall with a short introductory speech on the purpose of the program by the Principal, Katwa College, Dr. Nirmalendu Sarkar. A total number of 24 students from various departments of the college participated to attend the lecture, which reflected their concern and growing awareness towards such issues they face within their academic period inside the college and social impact on their education.

Interactive Session: A fifteen minute interactive session was accommodated at the end of the lecture session where the audience took great interest raising pertinent questions and exchanging their views with the speaker. Questions ranged from the role of institution, students union and teachers in resolving their issues, challenges students face in filing complains, delay in the process and desirable outcomes.

Conclusion: In conclusion, the special lecture on management of grievance, dissatisfaction complains and grievance proved to be highly informative, enlightening to the students where they got an opportunity to know the exact process on how to address, handle and get solutions of their problems at the end. Apart from it they had a proper understanding of the method for filing their grievances at the right time, right place to the right person. The session concluded with a vote of thanks on behalf of Katwa College & IQAC to our resource person speaker Madam Mita Roy Brahmachari, students, teachers and others present there by the Principal, Katwa College Dr. Nirmalendu Sarkar for the cooperation of all and their active participation

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2 23/09/2024

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Outcome: Prof. Mita Roy Brahmachari commenced the session by emphasizing on the need of awareness of all concerned, patience understanding and compassion towards all, follow the code of conduct, not trigger any violence towards anyone, accept the changes in the total system over the years, challenges usually student faces in college and the importance of Grievance Redressal Cell in finding solutions. She also gave examples as references in real life situation and their successful outcomes.

Report submitted by (Mita Roy Brahmachari) Faculty Member, Department of Geography, Katwa College Dated: 19.8.2019

Katwa College Katwa, Purba Bardhaman

2 23/09/2024

Signature of the IQAC Coordinator

Coordinator IOAC Katwa College

Signature of the Principal

Principal Katwa College



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SPECIAL LECTURE ON MANAGEMENT OF **GRIEVANCE'S, DISSATISFACTION COMPLAIN AND GRIEVANCE**

Speaker : Dr. Nirmalendu Sarkar(Principal, Katwa College) Mita Roy Brahmachari Faculty Member, Katwa College.

Date: 05.08.2019 * Time: 12.00PM * Place: Auditorium Hall

ORGANIZED BY: GRIEVANCE REDRESSAL CELL & IQAC KATWA





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Mobile: +918101078393 ॥विद्ययाविन्दतेऽमृतम्॥

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2) Suhana Panvin AP/201399 SPECIAL LECTURE
ON MANAGEMENT
OF GRIEVANCE'S
DISSATISFACTION AP/182274 3) Pusta Othosh COMPLAINS 2 GRIEVANCE 4) Fipoja Mallick DATED : 5.8.2019 AP/200339 5) manasi mondal AP/200531 6> Suprifica mendal AP 201463 Dus : Dus AP/200523 8) Riya Das AP/201565 AP/200104 9) Alavina Guin AP/200156 10) Astama madhe AP/10203A 11) Rapail Das 12) Nitu Rabshit F22105/9A AP1200183 metalshed motor (E1 AP/201138 14) saptousii Bramanit 15 Priya Das AP/200701 AP/200415 16) Thuma pal AP/200711 17) papu'ya saha 18> JannaturnaeShakhatel AP/200397 DS Builti Des AP/200782 20) PHRK Phi Ya 21KA Das AP/200812 21) Rimpa Saha AP/200972 AP/2010181 22> Sima pal AP1200441 23> Kabita Hozra AP/201779 24) Soumi Saha ported: 5.8.2019 A DAW & SONS Product

Topic: Awareness Program on Grievance Redressal Mechanism **Organized by:** IQAC & Grievance Redressal Cell Katwa College

Date: 01.03.2022 **Time:** 11 AM

Venue: College Auditorium

Signature of the IQAC Coordinator

23/09/2024

Coordinator IQAC Katwa College Signature of the Principal

Principal
Katwa College

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Speaker: Utpal Das (Co-Ordinator, IQAC, Katwa College)

Mita Roy Brahmachari (SACT, Department of Geography, Katwa College)

No. of Participants: 25

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	NOTICE		=======================================
65	All students of Katwa college and faculties concerned are he Auditorium Hall , Katwa College on 1.3.2022 at 11 AM for a S GRIEVANCE REDRESSAL MECHANISM organized by the Griev College to make it a success.	special AWARENESS PROGRAM ON	- - - -
		1 Roskler	. <u>-</u>
	SPEAKERS:	PRINCIPAL	incinal
	Prof. Utpal Das	KATWA COLLEGE K atwa	incipal a College —
	Coordinator, IQAC ,Katwa College	Dr. Nirmalendu Sarkara, Pu	rba Bardhaman
	& Prof. Mita Roy Brahmachari	27.2.2022	-
	Department of Geography		75
	Katwa College		

Signature of the IQAC Coordinator

Coordinator IOAC Katwa College

Signature of the Principal

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KATWA COLLEGE

Katwa : Purba Bardhaman



Date: 6.3.2022

REPORT OF AWARENESS PROGRAM ON GRIEVANCE REDRESSAL MECHANISM

Introduction: On 1.3.2022 an Awareness program on Grievance Redressal Mechanism was organized by the Grievance Redressal Cell & IQAC, Katwa College in the Auditorium Hall, Katwa College that aimed at — 1) to providing both students & faculties information about the provisions to record complaints posed by students related to academic, resources and personal grievances freely and frankly without any fear of discrimination., 2) to redress the problems reported by the students of the institution 3) to keep harmony amongst staff, students, parents & authority of the institution.4) to inculcate moral values to students and how to address their problems along maintaining proper code of conduct.

The lecture was delivered by Prof. Mita Roy Brahmachari, Faculty member, Dept. of Geography, Katwa College well known for her expertise in solving problems, having patience and student friendly nature to deal with people on compassionate ground along maintaining the rules of the institution. The second session was conducted by Prof. Utpal Das, Convenor, IQAC, Katwa College, who inspired his pupils to be more open and vocal regarding their grievances, aware of the procedure of addressing complains, take help and assistance of students union in resolving their issues and be cordial to all, have patience during the entire process.

Event Overview: The lecture began at 11 AM in the Auditorium Hall with an introductory speech on the purpose of the program by the Principal, Katwa College, Dr. Nirmalendu Sarkar. A total number of 25 students from various streams attended the lecture, which reflected the need of awareness arrongst students & their interest to seek help in resolving their varied issues in real life circumstances.

Interactive Session: The audience actively participated in the session ,raising pertinent questions and engaging in constructive discussion with the speaker. The interactions were mainly to discuss issues related to their exams, result publication, library books, syllabus & class related matters.

Conclusion: In conclusion, the awareness program on Grievance Redressal Mechanism proved to be helpful and interesting to our students at the end, making them eager to know more about their rights of Katwa College & IQAC to our resource person speaker Prof. Mita Roy Brahmachari, students, teachers and all others present there by our Principal, Katwa College, Dr. Nirmalendu Sarkar for their active

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Coordinator IOAC Katwa College

Signature of the Principal

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Outcome: Prof. Mita Roy Brahmachari commenced the whole session by drawing examples from the past and how students can reach desirable outcomes at the end. She emphasized on the active cooperation from students end along making them aware of their code of conduct inside college premises while dealing with teachers or authority to get proper results, have harmonious relationship with everyone concerned.

Report submitted by (Mita Roy Brahmachari) Faculty Member , Department of Geography, Katwa College Dated::8.3.2022 Principal
Katwa College
Katwa, Purba Bardhaman

Katwa College
Katwa * Purba Bardhaman

AWARENESS PROGRAM ON GRIEVANCE
REDRESSAL MECHANISM

Speaker: Utpal Das(Co-ordinator, IQAC, Katwa College)
Mita Roy Brahmachari
Faculty Member, Katwa College
Date: 01.03.2022 * Time: 11.00AM * Place: Auditorium Hall.



23/09/2024

Signature of the IQAC Coordinator

Coordinator IQAC Katwa College **Signature of the Principal**

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Signature of the IQAC Coordinator

Coordinator **IQAC**

1806Kez 23/03/2024 **Signature of the Principal**

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	8) Mounita Santon -> AP 210797
	(9) Rinu Mondal -> AP 211251
	10) Neha Pal -> AP/210867
	11) Pringanka Semanta - AP /211032
	11) Pouranta Somana 10/210798
	12) Mounita Singha - AP/210798
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Topic: Special Lecture on Significant Milestone Grievance Redressal Organized by: IQAC & Grievance Redressal Cell Katwa College

Date: 07.09.2022 Time: 10 AM

Venue: College Auditorium

Signature of the IQAC Coordinator

23/09/2024

Coordinator IOAC Katwa College **Signature of the Principal**

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Speaker: Utpal Das (Co-Ordinator, IQAC, Katwa College)

Indrani Ray (Assistant Professor, Department of English)

Dr. Shampa Dutta (Assistant Professor, Department of Zoology)

No. of Participants: 46

All students of Katwa college and faculties concerned are hereby notified to be present in the Auditorium Hall, Katwa College, on 7.9.2022 at 10 AM for a SPECIAL LECTURE ON SIGNIFICANT MILESTONE IN GRIEVANCE REDRESSAL organized by the Grievance Redressal Cell & IQAC, Katwa College to make it a grand success.

SPEAKERS:

DR. SHAMPA DUTTA (DEPT. OF ZOOLOGY, KATWA COLLEGE)
PROF. INDRANI RAY (DEPT. OF ENGLISH, KATWA COLLEGE)
PROF. UTPAL DAS (CONVENOR, IQAC, KATWA COLLEGE)

PRINCIPAL

Principal
KATWA COLLEGE
Nirmalendu SARMA, Purba Bardhaman
5.9.2022

23/09/2024

Signature of the IQAC Coordinator

Coordinator IQAC Katwa College 12016Kez 23/05/2029

Signature of the Principal

Principal
Katwa College



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22/09/2024

Signature of the IQAC Coordinator

Coordinator IQAC Katwa College 1806kez 23/09/1024

Signature of the Principal

Principal
Katwa College

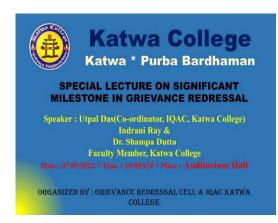


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Coordinator IOAC

Signature of the Principal

Principal Katwa College

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Oshia Chash.	Ashfa Gihosh	34	Dita Mondal	Drpa Monda
Radha Saskas.	Rodha Sankar	35	Thuma Marki	Thuma Might
Swappil Chash.	Swaffil Ghosh	36	Shilpa Majhi	Shilpa Majhi
Dipti Choop.	Dipti Ochanh.	37	Rina pramanik.	Rína Proamaník
Rusapi Saha	Purabi Baba.	38	Priyanka Khatum.	Boisanka Khatun
Adityo Baha.	Adilya Saha	39	Gouri Chash.	Grante Bhach.
Paurima Karmakar.	Anusian Karmakatz.	40	Bulami Pal.	Poulami Pal.
Bambita Bisuas	Rohiman Khatur Samkita Biswas	41	Mousumi Mondal.	mousumi mondal
Bulbuli Majpi		42	Bish Majumdar.	Bodhi Mazum Jass
Tithi Debuath.	Tithi Debush	43	Koyel Halder.	Kozel Stolder
Shilpa Das.	ShidPa Das	44	Labori Gazai	Laboni Gonai
Mampi Thandar.	mampi Thandar	45	Quaito Chosh.	Bunita Blash.
Susmita Modex.	Susmide Moder	46	Bujata Chash.	Seviato Thash.
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Topic:INTERACTIVE LECTURE ON KEY FEATURES OF GOOD GRIEVANCE HANDLING

PROCEDURE

Organized by: IQAC & Grievance Redressal Cell Katwa College

Date: 14.08.2023 Time: 12 Noon

Signature of the IQAC Coordinator

23/09/2024

Coordinator IOAC Katwa College **Signature of the Principal**

Principal Katwa College



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Venue: College Auditorium

Speaker:Dr. Nirmalendu Sarkar(Principal, Katwa College)

Dr. Dinesh Maity (Assistant Professor, Department of Chemistry Katwa

College)

No. of Participants: 51

NOTICE

All students of Katwa college and faculties concerned are hereby informed to be present in the Auditorium Hall , Katwa College on 14.8.2023 at 12 PM for an 'INTERACTIVE LECTURE ON KEY FEATURES OF GOOD GRIEVANCE HANDLING PROCEDURE' organized by the Grievance Redressal Cell & IQAC , Katwa College to make it a success.

SPEAKER

PRINCIPAL

Principal

KATWA College

Katwa, Purba Bardhaman

Dr. Nirmalendu Sarkar

Katwa College

Katwa College

Katwa College

23/09/2024

Signature of the IQAC Coordinator

Coordinator IQAC Katwa College 23/09/1024

Signature of the Principal

Principal
Katwa College



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Topic: Interactive Lecture on Key Features of Good Grievance Handling Procedure

Introduction: On 14th August 2023, a special lecture titled Interactive Lecture on Key Features of Good Grievance Handling Procedure. The lecture, organized by the IQAC and Grievance redressal Cell, Katwa College.

Event Overview: The lecture began at 12:00 noon at college Auditorium. A total of 51 participants attended from various departments across the college, reflecting a diverse audience keen on understanding the topic's relevance in contemporary society.

Interactive Session: The audience actively participated in the session, raising pertinent questions and engaging in constructive dialogue with the speaker.

Conclusion: In conclusion, the special lecture proved to be an enlightening event which made the participants rethink the traditional way of grievance handling procedure. The session concluded with a call to action for students and teaching, non-teaching staff to advocate for gender equality and social

Outcome: Dr. Dinesh Maity commenced the session by emphasizing the importance and fulcrum roles played by a grievance redressal body of an institution to protect the social security, sovereignty of all stakeholders of the institution. He added some effective and quicker wayouts to combat various grievance issues which can be incorporated in the college's grievance cell activity roaster as well.

Report Submitted by

(Dr. Dinesh Maity) Faculty Member, Morning Section, Katwa College Dated 17.08.2023

Relevant Picture :



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INTERACTIVE LECTURE ON KEY FEATURE OF GOOD GRIEVANCE HANDLING

Speaker : Dr. Nirmalendu Sarkar (Principal, Katwa College) Dinesh Maity (Faculty Member, Katwa College) Date: 14.08.2023 * Time: 12.00PM * Place: Auditorium Hall

Katwa Colleg nator

ignature of the Principal

Principal Katwa College

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23/09/2024

Signature of the IQAC Coordinator

Coordinator **IQAC**

1806Kez 23/03/2024 **Signature of the Principal**

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॥विद्ययाविन्दतेऽमृतम्॥

T	NTERACTIVE LECTURE ON	
	KATWA COLLEGE KATWA PURBA	A BURDWAN DATED : IU-8
SL NO	NAME	SIGNATURE
1	Reshma khatur	Roshma Kholun
2	Mafuja Khalun	Matriaa Khatun
3	Rinkie Khadun	Rinki Khatun
4	Riya Harizan	Riva Hassidan
5	Sabana Khaturi	Sabaria Khadun
6	Jesmin Khatun	Jesmin khatum
7	Sonia Sultona Khatur.	Sania Suttana Kratum
8	Salma Sultana	Salma Sultama.
9	Indina Das	Indipa Das
10	Sahamina khatun	Sonhamina Khatun
11	Ayesha khadun	Ayesha Khatun
12	Deblina Saha	Deblina Suha
13	Sanchita Gain	Sanchita Gain.
14	Keya Majumdato	Keya may Jumdan
15	Disha Ghosh	Disha Cahash
16	voyel Majhi	Royal Maghe.
17	Animalita pal	Anindita Pal
18	keya Thornden	Anindria Koya Thunder
19	Susmita Nayek	Susmita Najelo
20	Anomnya Bhattachanya	Mannya Bhattacharya
21	1 abani saha	Labani Saha.
22	Songita Mondal	Sangito Mondal
23	Toniya Sultana	Janiya Sultana
24	Ishika Das	Ishika Das
25	Rumpa khatun	Rumpa Khatuh
25	Sohana pabrin	Sohana Panvin
27	Monalisa panvin	Monalisa Parovin
-		Principal Katwa College Katwa, Purba Bardhaman

	KATWA COLLEGE KATWA P	GRIEVANCE DATED:	101
SL NO	NAME	SIGNATURE	100
28	Khadija khatun	Khadida Khalvon	
29	Sima Mondal	Simon Mayor	
30	Kabita Das	Sima mondal	
31	Amunadha Gianai	Habita Das Amurodha Gabai	-
32	Duya Marki	Pinya mashi	
33	Diponosita Mashi	Dipanwisa Majhi	****
34	Bornale Rikshit	Basnli Rokshit	
35	Doyel Modak		
36	piu Ghosh	Boxel Modak	*****
37	Anisha Choadhuby	Piu Grhosh	
38	priyanka chowdhuny	Anisha choudky or	
39	Sonchari Chowdhury	C a choudhibly	
40	Susmita Das	Sanchari Chowdhung	18
41	Ampita Ghosh	Susmita Das	1
42	Sabana yesmin khan	Hepita belosh.	7
43	Kaxuli Sontra	Hepita Calosh.	
44	Mehbuba Suttana	Kakuli Sautra	
45	Moumita Ruidas	Mehbuba Sullana	
46	Nasima khatun	Mosima Khatun	100
47	Korabi Mondal	Katoabi Mondal	1
48	Mousume Khadun	Karabi Mondal	
49	Mariyam Khatun	Mousumi Khalin	
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23/09/2024

Signature of the IQAC Coordinator

Coordinator **IQAC**

Signature of the Principal

Principal Katwa College